

## **Billing Name and Address Notification**



The FCC has ruled that under certain circumstances the Billing Name and Address (BNA) of all telephone customers (including unlisted and non-published customers) can be released to telecommunications service providers for use other than marketing purposes. The main reason for releasing BNA information is to ensure proper billing for certain types of calls.

For instance, calls such as collect, third number or calling card calls may be carried by an interexchange carrier who is not your pre-subscribed interexchange carrier or who does not have a billing contract with our company. Under these circumstances, the carrier does not know who to bill the call to, and therefore, must request the BNA from our company in order to bill the call. We must provide the information to the requesting carrier.

BNA can also be released for several other reasons, including verification for pre-subscription and new address purposes, fraud prevention, and similar non-marketing purposes.

Since you have an unlisted or non-published telephone number, you have a choice. If you do not want your BNA released by our company, we need affirmative notification from you. You should know that if you provide us with such notification, your ability to make third number or calling card calls or to receive collect calls could be denied. Should you have questions regarding this matter or would like to block your BNA information from being released, please call our customer service center at 1-888-262-2661 (Statewide). To have your BNA information blocked, you can also fill out the form on the back of this document and return it with your next payment