

### Attention American Broadband Telephone Customers

American Broadband provides basic and enhanced telecommunications services within its service area. Basic services are offered at the following rates:

- Single Party Residence Service \$19.95/month
- Single Party Business Service \$30.00/month

Local residence and business service includes:

- Voice grade access to the public telephone network
- Single-party flat-rated local service free of per-minute charges
- Dual tone multi-frequency signaling (touch tone) service
- Access to directory assistance service
- Access to 911 emergency service
- Access to operator services
- Access to interexchange (long distance) service
- Toll limitation for qualifying low-income consumers

Lifeline and Link Up telephone assistance programs are available for qualifying low-income subscribers. These programs provide for connection and monthly service discounts on telephone service. Toll blocking at no charge and reduced deposits are also available. To qualify, a subscriber's household income must be at or below 135 percent of the Federal Poverty Guidelines or participate in one of the following programs:

- Medicaid
- Supplemental Nutrition Assistance Program (SNAP)
- Temporary Aid to Need Families (TANF)
- National School Lunch (NSL) free lunch
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance
- Low Income Housing Energy Assistance

Questions regarding telecommunications services should be directed to the American Broadband Customer Care Center at 402-426-6200 or 1-888-262-2661.